

Reservations for Lodging, Activities and Rentals

Doubleknot makes it easy to manage scheduling, booking and payments for all kinds of rental facilities while empowering visitors to find and book exactly the what they want including lodging, facilities, equipment, food service, add-on activities and merchandise. As a result, your staff can focus on creating memorable experiences instead of juggling calendars and tracking down forms and payments. Doubleknot's reservations solution includes:

- A searchable online availability calendar, so visitors can view options at a glance and make reservations 24/7.
- Online and offline payment options, payment schedules and automatic payment reminders.
- **Completely customizable calendars** to define availability and blackout periods for every asset at every property, with flexible rental periods so any asset can be rented by the night, day, hour or fraction of an hour.
- An administrative booking calendar and comprehensive analytics and reporting to improve planning and resource management.
- Support for add-on purchases and rentals like meal plans, recreation options and equipment rentals.
- Built-in discounts and promotions to increase reservations and revenues.
- Custom forms including waivers and releases that visitors must complete to submit the reservation.
- **Capacity management features** to limit facility capacity, the number of attendees per booking and the number of attendees of a specific type (for example, to ensure a specific ratio of adults to youth).
- **Defined relationships between rentable assets**—for example, you can offer a cabin and a dining hall separately or for combined rental, and automatically remove the combined offering when one of the individual items is rented separately.
- **Properties can be configured to accept single or multiple reservations per rental period**, so a large facility can be shared by two or more unrelated groups.
- The Sales Station app for iPhones and iPads is included at no extra cost so property staff modify reservations, add activities and collect payments on the fly anywhere.

Best of all, Doubleknot offers complete turnkey services. We'll configure your group reservations solution to your exact specifications, set up online payment services and design the reservations screens to seamlessly fit into your existing web site. For visitors, booking a rental can be as simple as this:



To learn more about Doubleknot's solutions call us at (408) 971-9120.